**PPG Meeting 17/9/19**

Dr Bailey

Jayne Anne Jolley, Practice Manager

Carol Linfield

Simon Johnson

Dick Birkin

**Discussed Flu Saturday raffle**

Jayne Anne will purchase goods for hamper to be raffled at the flu Saturdays, one hamper for both Saturdays and can continue to purchase tickets from reception in weeks leading up to Christmas,

50% funds raised to go to Marie Curie - hospice - the other 50% Arden fund, ? buy equipment for clinical room

**Primary care networks (PCNs)**

Discussed primary care networks, groups of 30 000 to 50 000 patients.

Written into NHS England contract for Gps for the coming year.

Encouraged to work with other surgeries to provide services at scale and in collaboration

Discussed extended access – all surgeries offering their own currently, discussed cross cover with Hampton on Wednesday /Thursday afternoons- so far we have dealt with 4 patients on a Thursday afternoon from Hampton Surgery

Clinical pharmacist role /Social prescriber role within the 4 PCN practices discussed, we are considering the implications of employing a pharmacist/social prescriber, uncertainty re employment/tax implications and on-going funding for these roles.

**Universal Offer**

All or nothing offer, JA will e-mail summary document to Richard Birkin.

Ear syringing has been removed although currently extended until end September

**Maternity Cover**

Dr England has had a baby boy, Dr Denton covering Thursdays/Fridays for 9 months and Dr Ullah working an additional day on a Tuesday for 6 months.

We currently have FY2 on a 4 month placement and will have 2 further FY2’s over the coming year.

Limited by room space. IAPT and midwife both use rooms, Jayne-Anne will discuss alternative arrangements with them.

**Flu Clinics**

Sat 28th September and Saturday 19th October, 9-12am

First 400 vaccines arriving 27th September for >65years. Pharmacies have already received their supply and are already vaccinating.

October date FOR < 65 YEARS as delivery not until 7th October (and any remaining> 65 years).

Ideally would like 2 people on each flu Saturday, JA will e-mail PPG to confirm who will do which Saturday.

We will do the same patient survey as last year to allow comparison between years.

We have received our recent National patient Survey results, better than last year and better than CCG average.

**CQC**

Recent telephone inspection 28th August, CQC have informed us this week that no further inspection required.

Visit once every 5 years and annual phone call (unless problems identified at the phone call) going forward.

**PPG meetings in future**

Discussed moving to meetings 3x per year rather than quarterly, PPG would still like 4x per year PPG would like to keep December meeting pending agenda – 3rd December.

PPG want to keep it the same day of the week, NU cannot attend certain Tuesdays each month, PPG would agree to changing the Tuesdays.

CQC suggested we invite teenagers to attend PPG meeting. Discussed recruiting at flu Saturdays for new PPG members. We should produce a flyer.

Jayne-Anne is doing a monthly practice newsletter for patients which will be left on reception. We will add message about PPG to this for October.

**Date of Next Meeting**

3rd December - TBC