

# Practice News

August 2019



## **New Doctors at Arden Medical Centre**

Welcome to Dr Nathan Ingamells who will be with us for the next 4 months.

Welcome to Dr Alison Denton who will be providing maternity cover for the next 9 months while Dr England is on maternity leave.

### **Flu Clinics**

We are currently planning these for the end of September/early October and will provide more information in September.

### **On-Line Appointments**

A large proportion of our GP appointments are available to book on-line: Advance (up to 1 week ahead), Routine (up to 2 days ahead), and Same Day (from 8am on the day). You can book and cancel appointments via computer, tablet or smartphone. If you are not already registered for on-line services and would like further information, please speak with reception.

### **Extended hours (Arden)**

We now offer a limited number of appointments between 7:30am and 8:00am on Monday/Tuesday (nurse and GP) and from 6:30pm and 7:15pm on Tuesday (GP). Please ask a member of staff for more details or to book an appointment.

### **Extended access appointments (Knowle Hub)**

Appointments are available during weekday evenings and weekend mornings with HCA, nurse or GP. To book an appointment please speak with our reception team.

### **Wednesday afternoons**

We are closed on a Wednesday afternoon and clinical cover for our patients will be provided by Hampton in Arden surgery. If you are in need of medical care between the hours of 1pm – 6pm please call 01675 442510. Please be aware by calling this number that the clinical and reception team will have full access to your medical records.