**Arden Medical Centre**

**PPG Meeting 25 June 2019**

**Present**

**Jayne-Anne, Peter Turle, Glennis Portsmouth, Carol Linfield, Ibrahim Shefik, Simon Johnson, Clare Bailey**

Agenda

**CQC visit**

Discussed CQC report, staff happy with result of overall ‘good’ with some outstanding areas.

**Primary Care Networks**

Go Live 1/7/19, working with Hampton, Balsall common and Dorridge , will be called ‘Rural PCN’.

Will look at employing clinical pharmacist to work across all sites and help with med reviews, discharge reconciliation. Will be reimbursed 70 % of cost.

Social prescriber. Consider employing support worker across all sites to help patients with non-medical aspects of health and well being.

Clinical Director, Dan Reid. We have finance Leads and will engage and accountant.

Need to offer extended hours, 30 mins per 1000 patients per week outside core opening hours 8am to 18.30. We will offer 3 appointments with both a GP and a nurse on Mondays and Tuesdays between 7.30 and 8am (Dr bailey and Dr Ullah) and Dr Barnsley will offer Tuesday evening appts at 6.30. Will be mixture face to face and telephone appts. (This is in addition to the extended access hub at Knowle Surgery).

Part of the primary care networks contract is that surgeries are not permitted to close for half a day a week. Currently we close every Wednesday afternoon and ‘Badger (the OOH provider) will deal with any of our patients during this time. Traditionally we have very low usage of Bdager e.g from Jan to March 2019, 8 phone calls we made by 6 patients. Hampton surgery close Thursday afternoons so we have agreed to cross cover each other.

**Universal Patient Offer**

This is the new contract between Birmingham and Solihull CCG and General Practices in Solihull. The AGM is at resorts world this year, Simon Johnson raised the point that this venue is likely to be very expensive, Jayne Anne will feed this back to the CCG.

**Maternity leave/cover (Dr England)**

Away on maternity leave from end August 2019 for 9 months i.e. until end May 2020. We have arranged a regular GP to cover her on her Thursdays and Fridays. In addition Dr Ullah will pick up an additional day on a Tuesday to cover Dr Englands usual Wednesday.

**Flu clinics for October 2019**

No date fixed as yet.

Deliveries organized. Will be 2 vaccines one for > 65 years and a separate one for under 65’s.

Over 65 years : 400 vaccines arriving 23/9/19 and 310 on 7th October.

Under 65 years: 150 vaccines arriving 20/9/19 and 100 on 4/10/19.

We will set a flu Saturday date.

Discussed raffle, peter reports that some patients reluctant to participate. Discussed dropping the raffle. Suggest look at a project to buy a piece of equipment.

PPG struggled to find ideas for hampers, suggest buy one from Costco/M+S. Suggest run the raffle for a few weeks before flu Saturday.

All our thanks to Glennis for the last few years who sadly leaves the PPG.

Date of next Meeting 17th September 7pm Arden Medical Centre.