

Friends & Family Feedback – April 2017

Data

Feedback submitted by paper (forms) = 5

Feedback submitted electronically (via website or iwantgreatcare.org) = 0

3 patients said they would be “extremely likely” to recommend us

2 patients said they would be “likely” to recommend us

0 patients said they would be ‘neither likely or unlikely’ to recommend us

Comments

“Practice can offer appointments on most occasions if not all”.

“Doctors are approachable, kind, friendly and are not judgemental”.

“Treatment is usually, if not always successful, and follow up appointments and referrals are standard practice”.

“Nice doctors, very caring”.

“Completely satisfied with the practice and doctors”.

“This surgery is really good! Thank you for making me feel better”!

“The reception staff are helpful; it is fairly easy to get an appointment over the phone”.

“Easy access to online system”.

“The nurses and doctors are friendly, helpful and caring with lots of helpful information”.