

Friends & Family Feedback – March 2017

Data

Feedback submitted by paper (forms) = 10

Feedback submitted electronically (via website) = 0

8 patients said they would be 'extremely likely' to recommend us.

2 patients said they 'Don't know' if they would recommend us.

Comments

Usually manage to get an appointment pretty quickly.

Availability of appointments

Superb doctors and receptionists

I did not join this practice until last summer but so far I cannot fault the help & good service I have had.

Excellent friendly service, all staff so positive and always able to get an appointment.

Always extremely prompt service, especially when my daughter is concerned.

Always given enough time with GP, excellent service for the whole family.

Get prompt appointments & Saturday opening hours.

All the doctors are caring, good listeners & check all symptoms.

Reception staff are welcoming.

Can usually get appointment within 2/3 days of phoning

No rush with the doctors.

Staff are helpful.

Answer the phone promptly.

Waiting room is clean & tidy.

Good surgery